

BASES OF THE PROMO ENERGY RENEWAL PLAN

The **ENERGY RENEWAL PLAN** is an exclusive promotional event organised by Energy Sistem Technology, S.A., owner company of Energy Sistem.

This promo is targeted at any person of legal age who wants to replace his or her tablet, eReader or smartphone.

The eligible products for this promotion shall be those which are available and active on <https://store.energysistem.com/es-en/renova>. Any product not published in this website shall be out of the promo.

FIRST - HOW TO PARTICIPATE IN THE PROMO

Follow these steps to participate in the promo:

1. Enter the website <https://www.store.energysistem.com/es-en/renova>.
2. Read the legal basis and steps that must be followed to participate in the promo.
3. Indicate the device you want to replace among the options available on the website. (*Energy devices in good working order: the Energy device that you are going to send works properly. *Energy devices that don't work properly: the device has some sort of malfunction, namely, you cannot turn it on, the screen is damaged, there are problems due to humidity, etc.) *Other manufacturers: devices that are not manufactured by Energy Sistem)
4. Select the new product that you want to get through the Renewal Plan.
5. Register the product that you are going to send in the Club Energy, if you have not registered it already. In the event that you are not a registered member, you shall sign up for the Club.
6. Send the Renewal Plan request.
7. Redeem the Energies at <https://store.energysistem.com/en> and use the discount when purchasing the device requested at the Renewal Plan
8. We will contact you to manage the delivery of the device that you are going to give in exchange.

In the event of failing to comply with any of these conditions, the user shall not be eligible for the discount.

Energies obtained can only be redeemed on the purchase of the device available and selected through the Renewal Plan. In the event that the purchased device is returned, the user will not be able to use the Energies to purchase any product of another product range or model.

In the event that the same user requests two Renewal Plans, he will not be able to redeem the total amount of Energies from both plans on the same purchase, but on two different purchases.

It is possible to request a refund or file a claim for the device delivered to Energy Sistem that is intended to be replaced within 15 working days after the arrival of the device to our premises.

Users that register to participate in this promo allow the company to add their data to the Club Energy database and send them advertising information, subject to the Organic Law 15/1999 of Personal Data Protection (Ley Orgánica de Protección de Datos de Carácter Personal, LOPD).

SECOND.- PROCEDURE

Users shall read the terms and conditions for participating that are published in our website <https://store.energysistem.com/es-en/renova>.

THIRD

The prizes of this promo (Energies) are personal and non transferable and they shall never be subject of change, alteration or any type of compensation. Energy Sistem Technology, S.A. is entitled to exchange the devices requested by the user at the Renewal Plan for other devices of equal or higher value if necessary, and undertakes to update the information on the Renewal Plan website.

FOURTH

Data provided by the participants shall be truthful. Otherwise, the user will not be entitled to obtain the Energies of this promo.

FIFTH

Data provided for this promo is given voluntarily by participants with the only purpose of taking part in the promotional draw.

SIXTH

By participating in this promotion, participants accept the legal bases and the criteria followed by Energy Sistem to settle any issue that may arise from this promotion. For its part, Energy Sistem is entitled to amend the bases of the promo without prior notice in the event of detecting an error. Amendments will be announced on <https://store.energysistem.com/es-en/renova>.

SEVENTH.- LIABILITY LIMITATION

Energy Sistem is entitled to legitimately disqualify any Renewal Plan participant that fails to follow the good functioning and the normal and statutory course of this promotional activity. Energy Sistem shall not be liable for any problem caused to the participants because of the use of the Internet and any other technical means including, entirely, damages resulting from a delay in the delivery or reception of the information; software damages, data loss; damages caused by malware, virus, worms, Trojans or failures to connect due to communication systems. Pursuant to this, participants shall be liable for the use of any necessary resource or measure to protect their data, applications and computer systems when using any data transmission system via electronic means.

EIGHTH

These bases will be published in <https://store.energysistem.com/es-en/renova> with the name "**RENEWAL PLAN**".

NINTH - DATA PROTECTION

Subject to the Spanish Organic Law 15/1999 of Personal Data Protection (Ley Orgánica 15/1999 de Protección de Datos de Carácter Personal, LOPD), and the Spanish Law of Services of the Information and Electronic Commerce Society (Ley de Servicios de la Sociedad de la Información y del Comercio Electrónico), any piece of information provided through the registration form that belongs to the RENEWAL PLAN promo, as well as information obtained by performed transactions shall be saved in a data file, property of ENERGY SISTEM and any other collaborating company during the promotion, provided that the registration is not cancelled. Data will be used for the development and conduct of sales, the customized assistance regarding products and services acquired and, unless objection, for the improvement of the above-mentioned assistance, as well as for the promotion of products of this company and third

companies bound to ENERGY SISTEM. This means that these companies will be granted permission, even via electronic means, to send advertising material, offers and promotional draws.

The user can exercise his right to access, amend, object or cancel his personal data at any time by contacting ENERGY SISTEM clicking [here](#).